

# USIC TRAVEL INSURANCE PLAN EMERGENCY MEDICAL CLAIM FORM



## INSTRUCTIONS

### IMPORTANT

- Claims must be reported to Intrepid 24/7 within 30 days of occurrence, with written proof submitted within 90 days of occurrence.
- Complete all sections and ensure this form is signed before submitting to Intrepid with all original invoices, physician and medical reports, and original prescription pharmacy receipts. Patients must obtain all medical records from the treatment facility, including emergency room reports, hospital or medical clinic reports, and any physician or treatment records.
- Failure to complete and sign this form in its entirety, or to submit supporting documentation, will delay processing of your claim.
- You are responsible for all fees charged for completion of this form and any supporting documentation.
- If you have paid for services, you must submit all original itemized invoices and payment receipts from the medical service provider or hospital detailing treatment and treatment dates. Photocopies of receipts will not be accepted.

## SECTION A: CLAIMANT

If you are submitting your claim electronically, please retain the original receipts/invoices as they may be requested at a later date.

Claimant's First Name: \_\_\_\_\_ Claimant's Last Name: \_\_\_\_\_

Date of Birth (MM/DD/YY): \_\_\_\_\_ Age: \_\_\_\_\_ Policy #: \_\_\_\_\_  Male  Female

Departure Date from Canada (MM/DD/YY): \_\_\_\_\_ Return Date to Canada (MM/DD/YY): \_\_\_\_\_

### CLAIMANT'S ADDRESS IN CANADA

Street Address: \_\_\_\_\_ City/Town: \_\_\_\_\_

Country: \_\_\_\_\_ Telephone: (\_\_\_\_) \_\_\_\_\_ Cellular: (\_\_\_\_) \_\_\_\_\_

Email address: \_\_\_\_\_ Country of Origin: \_\_\_\_\_

### DETAILS OF FAMILY PHYSICIAN IN CANADA

Full Name: \_\_\_\_\_ Clinic Name or Practice: \_\_\_\_\_

Street Address: \_\_\_\_\_ City/Town: \_\_\_\_\_

Country: \_\_\_\_\_ Postal Code: \_\_\_\_\_ Telephone: (\_\_\_\_) \_\_\_\_\_ Fax: (\_\_\_\_) \_\_\_\_\_

### DETAILS OF TREATING PHYSICIAN OUTSIDE OF CANADA

Full Name: \_\_\_\_\_ Clinic Name or Practice: \_\_\_\_\_

Street Address: \_\_\_\_\_ City/Town: \_\_\_\_\_

Country: \_\_\_\_\_ Telephone: (\_\_\_\_) \_\_\_\_\_ Fax: (\_\_\_\_) \_\_\_\_\_

## SECTION B: OTHER INSURANCE COVERAGE

Is the claimant covered by another medical or travel insurance policy (including coverage through a spouse, parent, or guardian)?

Yes  No

If yes, provide details of other insurance company coverage below. If no, indicate by checking the box below.

Full Name: \_\_\_\_\_ Insurance Company: \_\_\_\_\_

Employer Name (if applicable): \_\_\_\_\_ Policy/Plan #: \_\_\_\_\_

Employer Group (if applicable): \_\_\_\_\_ ID/Certificate #: \_\_\_\_\_

Employer Phone # (if applicable): \_\_\_\_\_

If "No" is selected above, I hereby warrant that I do not have any other travel or medical insurance coverage.

## SECTION C: CLAIM INFORMATION

Description of your sickness or injury (if this space proves insufficient, additional information can be attached):

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Date your symptoms first appeared or the injury occurred (MM/DD/YY): \_\_\_\_\_

Have you ever been treated for this, or a similar or related, condition before?  Yes  No

Date you first saw a physician for this, or a similar or related, condition (MM/DD/YY): \_\_\_\_\_

If you answered "yes" above, provide all dates of treatment and list all medications taken before the effective date of the current policy:

Treatment Date (MM/DD/YY): \_\_\_\_\_ Medication: \_\_\_\_\_

Treatment Date (MM/DD/YY): \_\_\_\_\_ Medication: \_\_\_\_\_

## SECTION D: EXPENSES CLAIMED

Name of Provider	Diagnosis	Date of Service (MM/DD/YY)	Amount Billed (\$)	Amount Paid (\$)

## SECTION E: AUTHORIZATION AND CERTIFICATION

Berkley Canada ("Berkley"), Intrepid 24/7 ("Intrepid"), its agents, and administrators, are obliged to collect and retain certain personal and/or health information about you in connection with your insurance coverage. We use and disclose this information only for the purposes of administering your policy/policies of insurance, providing customer service, and in assessing and paying claims. We are committed to protecting the privacy, confidentiality, and security of the personal information we collect, use, retain, and disclose. Your personal information will be used only for the purposes of providing you with the requested insurance services. Berkley's and Intrepid's complete privacy policies are available upon request.

**I authorize any doctor, medical practitioner, hospital, or facility providing medical or health-related services, third-party administrator, and any other insurer to release and exchange with Berkley, Intrepid, or its representatives, any information (including personal health data and records) required to process this claim. I authorize any third party providing me with assistance in this claim process to have access to any and all relevant claims information related to the adjudication of my claim with Berkley and Intrepid. I authorize Intrepid to coordinate the payment of benefits with any insurance carriers that may have a liability for this claim and assign to Berkley and Intrepid any benefits payable from any other sources for losses covered under this policy, and authorize and direct such payers to forward payment directly to Berkley and Intrepid. I confirm below by my signature that I am authorized to act on behalf of any of my dependants for these purposes. A photocopy of this authorization shall be as valid as the original.**

**I certify that the information provided in connection with this claim is complete, true, and accurate.**

Full Name of Insured (please print name): \_\_\_\_\_

If applicable, I authorize payment of this claim to (print name): \_\_\_\_\_

Signature of Insured (if a minor, signature of parent or legal guardian): \_\_\_\_\_

Signature of policyholder of other insurance in Section A (if applicable): \_\_\_\_\_

Date: (MM/DD/YY): \_\_\_\_\_

### IN THE EVENT OF AN EMERGENCY PLEASE CONTACT INTREPID 24/7 IMMEDIATELY AT:

1-800-203-8508

toll-free from Canada and the USA

+1-416-646-3107

collect where available

e-mail: [intrepid@intrepid247.com](mailto:intrepid@intrepid247.com)

### CLAIMS SUBMISSION:

Intrepid 24/7, 460 Richmond Street West, Suite 100,  
Toronto, ON, M5V 1Y1